

Client Services Release Notes v3.1.643

New Functionality and Changes

- A new **eWIC Issuance** menu has been added in preparation for when the clinic switches to benefit issuance with eWIC. This will remain disabled until your clinic is rolled out.
- New **Quick Links** have been added in preparation for eWIC. Until the clinic is switched over to eWIC they will be disabled and will display “The group is issued checks” hover message. The new Quick Links are:
 - Nutrition Education-RD
 - Issue Benefits
 - Card Management
- New items have been added to the **Find Client**, **Switch Group**, **Link Infant to Mother**, **Transfer From In State Program**, and **Manage Complaints About a Caregiver** windows in preparation for eWIC.
 - eWIC ID search field
 - Card Number search field
 - Swipe Card button
 - eWIC ID column replaces the previous Program column in the results output
- A new eWIC ID field has been added to the **Demographics** window in the Group Information section for family accounts and in the Client Information section for Foster Children accounts.
- A new pop-up warning message will be received when checking or unselecting the Foster Child check box on the **Demographics** window. In the future eWIC benefits could be affected by a Foster status change.
- A new **Foster Child History** window has been added which provides a list of records from each time the Foster Child indicator was selected or removed on the Demographics window.
- The **Issue VOC Card** window has been changed and no longer contains an option to terminate clients on this window. When VOC cards are issued the system will display a pop-up message with an option to open the **Terminate WIC Client** window. The VOC cards will now print from the default printers instead of the check MICR printer.
- The **Terminate** and **Suspension** letters have been updated and now include the last date of use for benefits.
- The wording on **Rights and Responsibilities** form has been updated. It now includes verbiage for both checks and eWIC cards at this time for this transitional period.
- The Formula Name drop-down on the **Health Interview** window shows names of formulas twice. Formula information had to be reentered into WIC in preparation of eWIC food packages. This is why you will see duplicate formula names.
- In preparation of eWIC the **Nutrition Education – Topics** window may display new Available Topics and a new Assign Food Package link if these Topics are used. These will be used once your clinic rolls out with eWIC and

these are called trigger topics. They should always be selected when secondary nutrition education is completed in addition to the actual topic of the educations.

- A new **Card Inventory** window, a new **Card Inventory Summary Report**, and a new **Card Replacement Report** have been added in preparation of eWIC. This will be used once your clinic rolls out with eWIC.
- New Document Types and Contact Types have been added to the **Client Activity Report** and the **Staff Contact Guided Ad Hoc Report** in preparation of eWIC.
- Wording on **the Caseload Management Report** has been changed from “Checks” to “Benefits”.
- A new **Benefit Issuance Guided Ad Hoc Report** has been added in preparation of eWIC.
- The following **Reports** have been updated for the Infant to Child category change. Clients certified as Infants will have their Category changed to Child when they reach one year of age. The reports changed in this version are:
 - 30 Day Temp Client List
 - Appointment Summary
 - Appointment Reminder Audit
 - Certifications Ending Report
 - Client Summary Report
 - Client Mailing Labels
 - Enrolled Not Participating Prior to Month End
 - High Risk Client List
 - Ineligible WIC Clients
 - No Show and No Rescheduled Appointment
 - Nutrition Education Contacts Report
 - Wait List Benefits Impact Report
 - WIC Certification Guided Ad Hoc

Fixes in this Version

- Various fixes have been made to the **Equipment Inventory** windows and the **Equipment Inventory Report**:
 - The **Find Equipment Inventory** window will now refresh correctly upon saving the record and will properly return to the **Find** window.
 - The clinics are now listed in alphabetical order with inactive clinics at the bottom in red in the Clinic drop-down on the **Transfer to another clinic** pop-up.
 - When entering Original Cost on the **Equipment Inventory Detail** window the system will enter the decimal and two decimal places after leaving the field.
 - The “Most Recent Clinic Location” check box was removed from the **Equipment Inventory Report**.
- The **Caregiver History** has been fixed and will now display / not display the Foster Child text accurately based upon the status of the Foster Child indicator on the Demographics window at the time of the Caregiver listed.
- The system will no longer require an Income Amount on the **Income Eligibility** window when an Adjunctive Income Proof is present and a Proof of Income letter will no longer incorrectly display if an Income Amount of \$0 is entered in this situation. However, you must still gather this information for statistical purposes.
- The **Notices** window will now update the status of Proof of Residency, Proof of Identity, and Proof of Caregiver Identity correctly on all group members if more than one Proof record has been added on the same day when some records are Proof Pending and some records contain Proofs.

- The issue that caused the Infant or Child's Proof of Caregiver Identity record to disappear after entering records on the **Proof of Residency and Identity** window for the mother has been fixed.
- The issue that sometimes caused the Health Interview link on the **WIC Certification Guide** to display as "completed" from a previous day for Pregnant women when the record was not completed has been fixed.